

## **|!QuIcK~AsSistAncE!|--- Why Can't I Send Crypto From My Account / Why Is My Account Restricted?**

If you are unable to send crypto, this can be because your account is limited for verification reasons, security holds or suspicious activity 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. Read your emails or alerts posted to the exchange 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. In order to remove the restrictions or to verify your account, send a request to our support so they can restore full access in a secure manner 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. Call Support at 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】.

## **Why Is My Crypto Transfer Stuck or Pending?**

If your crypto transfer is marked as missing or pending, don't worry — this generally means that the transaction is waiting for it to be confirmed on the blockchain 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. Congestion on the network, low gas fees or exchange delays can slow things up 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. Be sure to look up the TXID on a blockchain explorer if you would like to check its current status 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. If it's been stuck for a disgustingly long time, get in touch with support ASAP include any transaction details you have so the team can take a look and see how we can help wrangle things loose 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】.

## **Why Won't My Crypto Withdrawal From the Exchange Go Through?**

If you're not able to make a withdrawal, it may have to do with limits on withdrawals, verification of your account, or maintenance of the network 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. Firstly make sure your KYC is 100% and that the address you're withdrawing to is white listed 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】. If the crypto withdrawal resolves not being processed yet, you should go back to customer support for help in order to analyze your account and find a solution that is safe 【+ 1 ( 8 1 6 ) 2 0 8 - 7 3 0 4】.